



Browser Settings Document

With IconCMO you will always have access to the latest code. There is no software to load and no CD's to keep track of. The latest code will always be part of the Internet connection. Normally, any new code releases will be done in the early morning hours or on weekends. Even at that your browser settings may inhibit the ability to recognize the new code. Below are the three browsers IconCMO has been tested on and what the browser settings should be set to.

- Internet Explorer (IE version 6.0 and above).....2**
- Mozilla Firefox (version 2.0 and above) Recommended.....6**
- Sea Monkey.....8**
- Safari (both Mac and Win).....9**
- Google Chrome.....9**

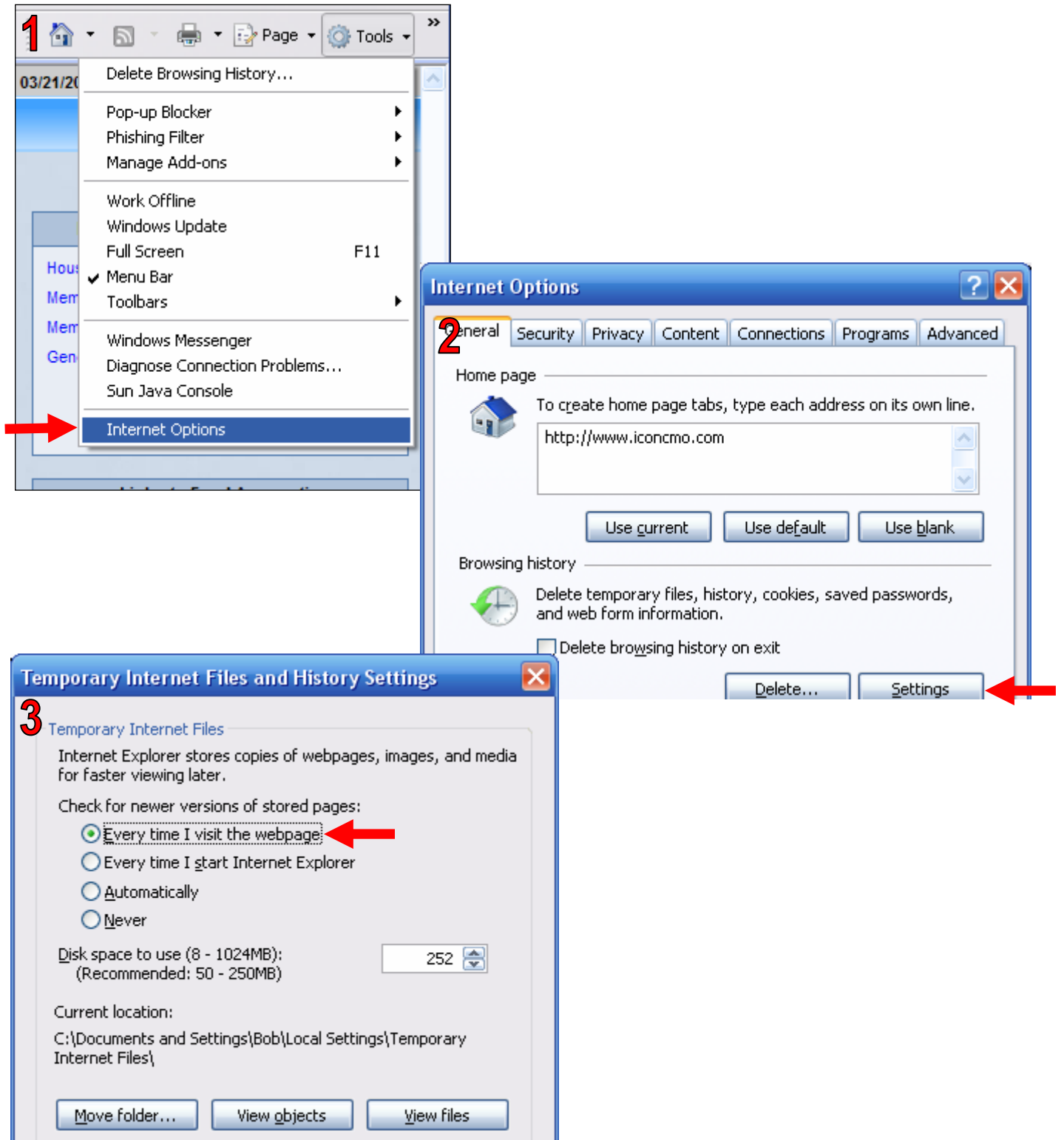
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Windows IE Version 6.0 and above - Download for free at www.microsoft.com

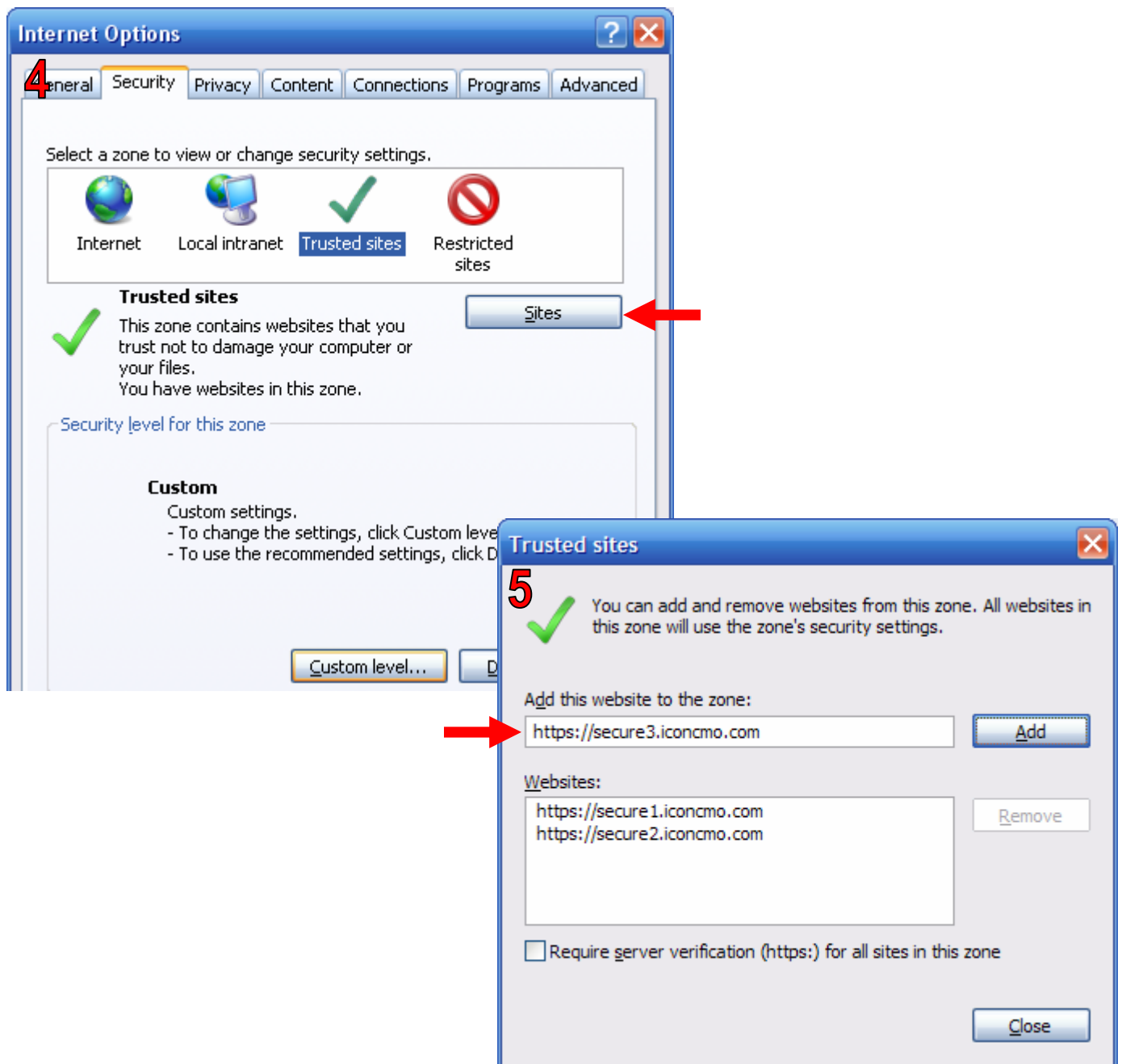
Use Latest Code - Go to **Tools - Internet Options - General Tab**. Press the button **Settings** and select the option **'Every visit to the page'**. Press OK.



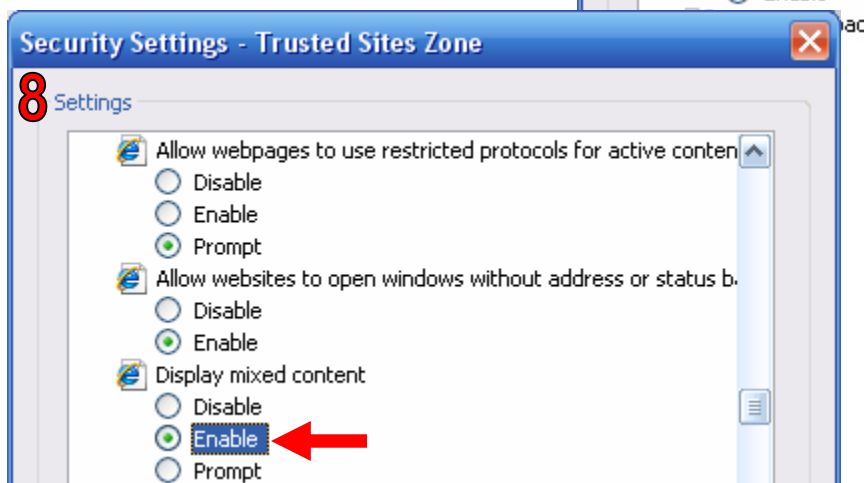
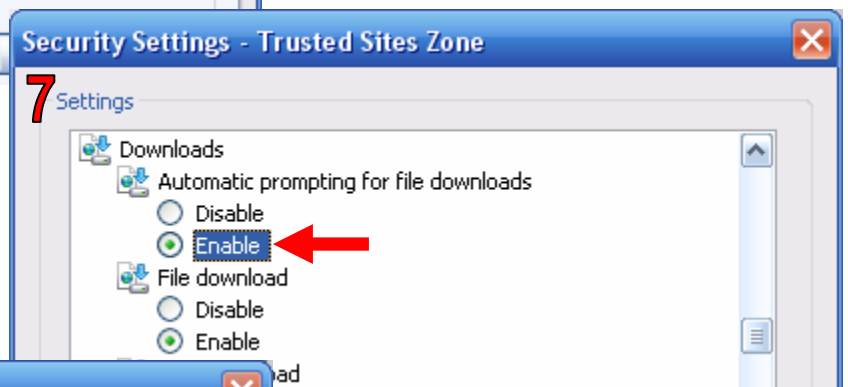
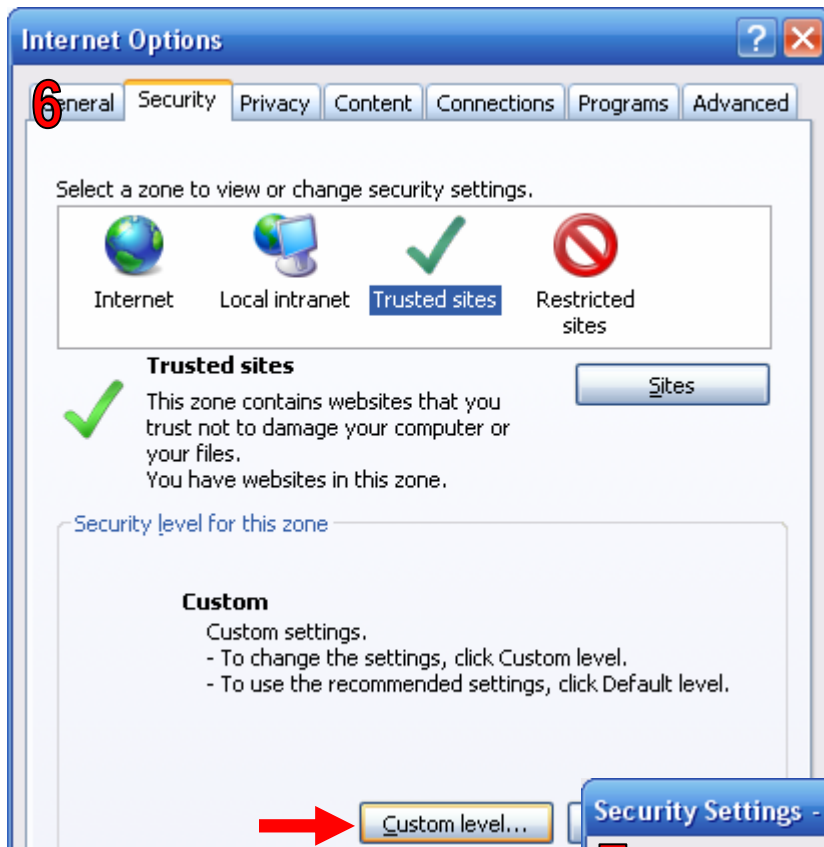
Special Note for Exporting Data - If, after pressing the 'Export' button, a line appears at the top of the window and says something like "To help protect your security, IE has blocked this site from downloading files to your computer. Click here for options ..." Go through the same steps defined above for pop-up blockers.

To avoid this occurrence by IE:

1. Go to **Tools - Internet Options - Security Tab**, and select **Trusted sites** and press Sites button. Enter the address 'secure1.iconcmo.com,' 'secure2.iconcmo.com,' and 'secure3.iconcmo.com,' into the 'add this website to the zone' section.

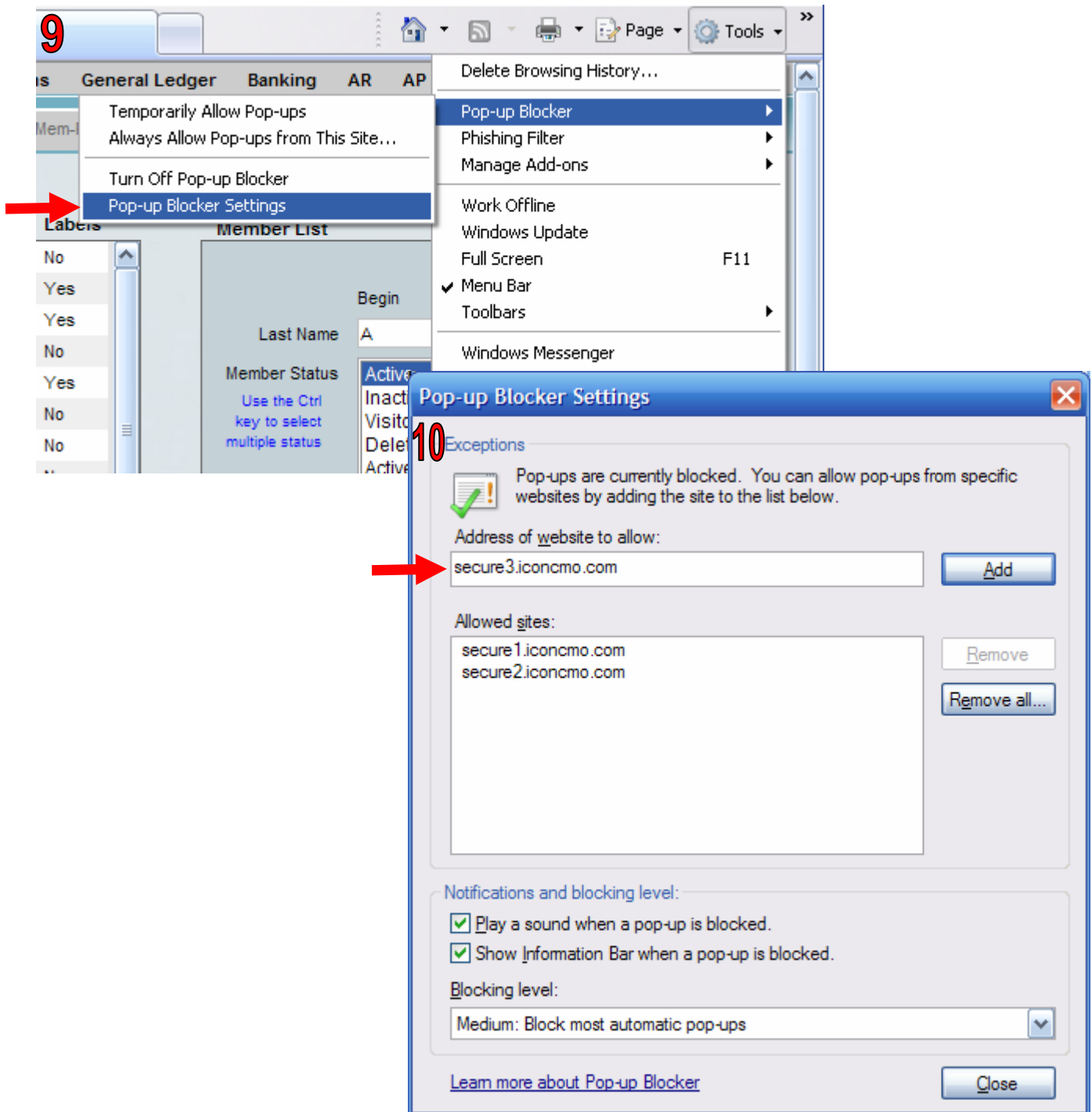


2. Press the **Custom Level** button. From the Setting scroll window, go to **Downloads - Automatic prompting for file downloads**, and make sure the 'Enable' option is checked. Under the **Miscellaneous** section change the **Display Mixed Content** to **Enable**.



Popup Blockers - When printing a report a new window is opened that will contain the report. With IE a popup blocker may appear asking if you want to continue. Even if you say yes nothing will happen. It becomes necessary to run the report again.

3. Go to 'Tools - Pop-up Blocker- Pop-up Blocker Settings and enter the address _____ 'secure1.iconcmo.com,' 'secure2.iconcmo.com' and 'secure3.iconcmo.com' into the 'allow web site address' section.



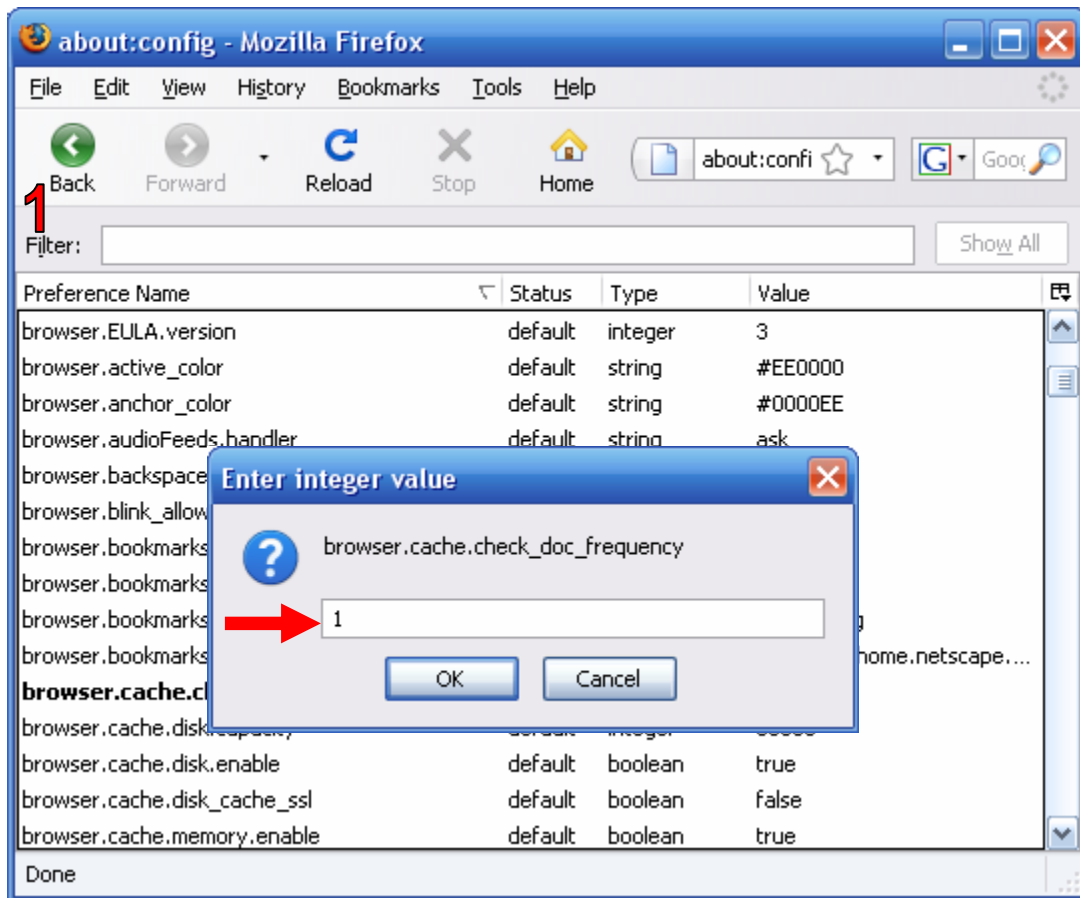
Mozilla - FireFox - Download for free at www.mozilla.org

NOTE: Mozilla is no longer a recommended browser since it has been replaced with FireFox. Another derivative of Mozilla is SeaMonkey which also works well with IconCMO.

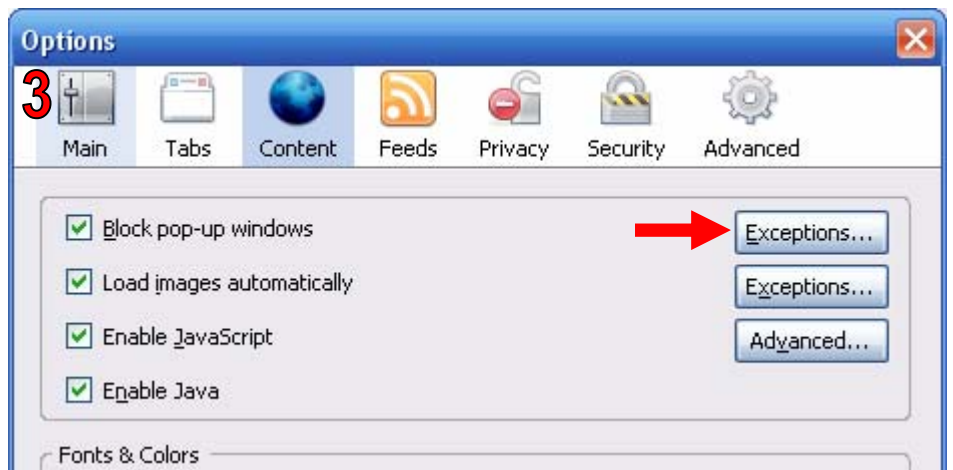
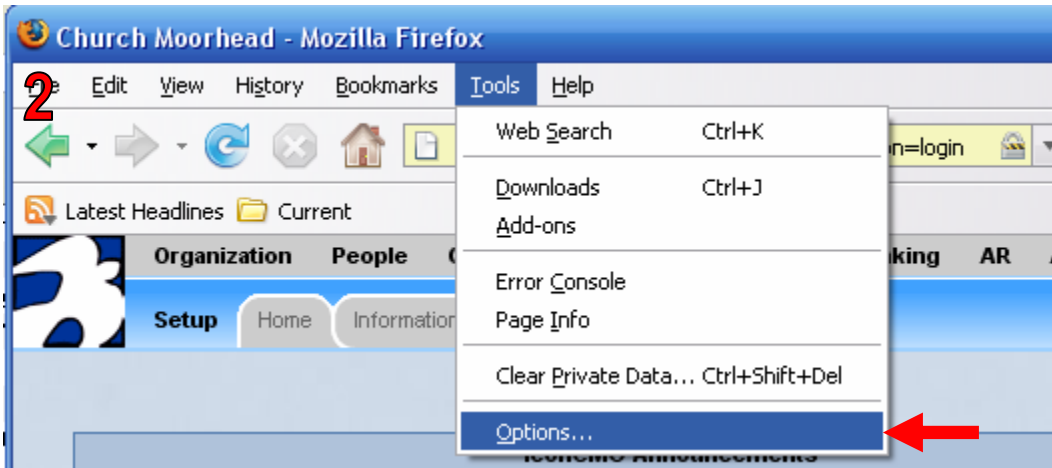
FireFox version 2.0 and above - Download for free at www.mozilla.org

***** To use HTML Email, you must use Firefox 3.0 and above *****

Use Latest Code - On the address line type in '**about:config**' and press '**Enter**'. There is a colon (:) between 'about' and 'config'. Scroll down and double click the option 'browser.cache.check_doc_frequency'. A pop-up window appears with a number in it. Replace the number with the value '**1**' and press **OK**.



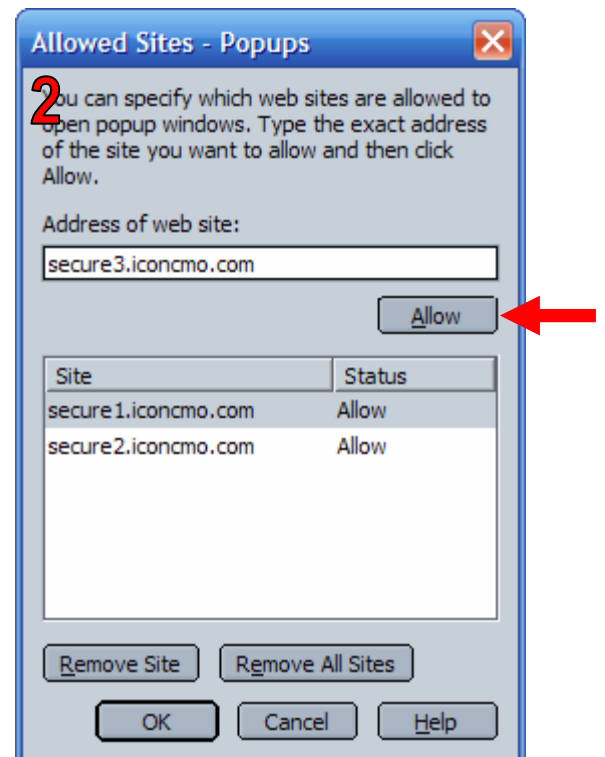
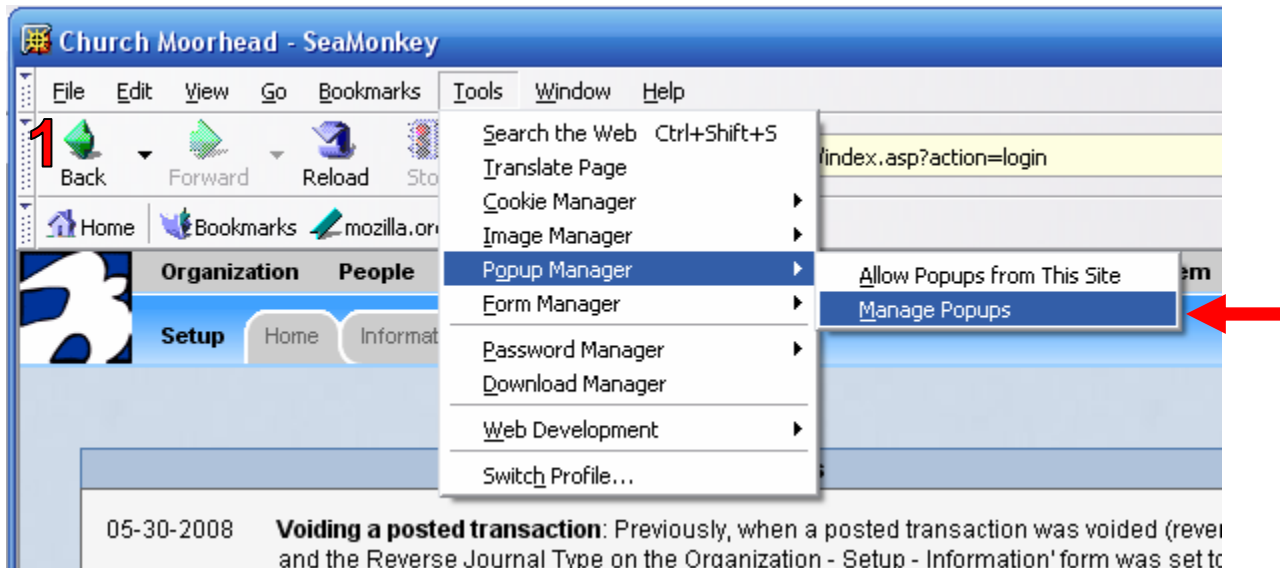
Popup Blockers - Go to Tools - Options and click 'Content'. If 'Block Popup Windows' is checked press 'Exceptions' and add 'IconCMO.com,' 'membership1.iconcmo.com,' 'membership2.iconcmo.com,' 'secure1.iconcmo.com,' and 'secure2.iconcmo.com' to the list of approved sites.



SeaMonkey - Download for free at www.mozilla.org

SeaMonkey

Popup Blockers - Go to Tools – Popup Manager and click '**Manage Popups**'. Add **secure1.iconcmo.com**, and '**secure2.iconcmo.com**' to the list of allowed sites.



Safari - Download for free at www.apple.com

Safari (Windows and Mac)

Use Latest Code - Click on the tool icon (spoked wheel) and make sure the 'menu bar' is showing. Click on 'Edit' on the menu bar and select 'empty cache'.



~~Google Chrome (Windows)~~

We have removed Chrome from our approved list of browsers due to reported errors.