

Transcript of Icon's Conversation with Kristin Samuelson

What's your name and position in the church?

Kristin Samuelson, Administrative Assistant and Bookkeeper

How long have you been in that position?

A year and a half

What was your work experience previously?

Administrative assistant for a K-8 Charter School

What called you to work in the church?

I had recently relocated to the area, was looking for a new job that would allow me job flexibility.

What are some of your major day to day tasks?

Bookkeeping duties such as AP, deposits, managing budgets, financial accounts, and accounting. I am responsible for data management, communication, daily office responsibilities

What has been your experience been using IconCMO?

I love ICONCMO it is easy to use!!! I was able to quickly figure out the software and put it to use. Customer support is probably the one feature of ICON that I love the most. I know that if I get stuck a quick call to customer support will help me get my problem figured out. All of the people I have communicated with at Icon have been amazing.

How has it made a difference in your operations?

Since we started using the accounting software we have been able to better track the church's finances, our records are more accurate and reliable. I love that the software is FUND based accounting. I do not have an accounting background and have learned so much from using this product. I am able to handle the church's books and be confident in the numbers and reports that get presented to the Pastor and Church council.

**How do you feel about the price of the product for what you get out of it?
(Return on investment)**

I think the cost of the product is well priced.

How do you feel about the support and training available to you?

LOVE IT!!!! The training videos, the help menu featured on each page, and customer support is the best!!!!

**What would you say to someone who was on the fence about getting
IconCMO?**

I would say go for it! ICON will be your go to tool for database management, church reports, communication tool, and accounting tool all in one.

Anything else you'd like to add?

Love this product! Love the Customer Support! Thank you for providing a quality tool that your are continuously improving and updating!